



## COMPASS ECARE AT LSUE

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### OVERVIEW

Compass eCare provides *mental health counseling services* to the students of LSUE via telemedicine *free of charge*. Services will include:

- Mental Health Assessment and Evaluation
- Medication Management
- Individual, Couples, and Family therapy services

## Schedule an appointment today!

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### FIRST TIME USER

- Call **337-534-0490** to schedule your telehealth appointment. State that you are an LSUE student requesting to schedule a counseling appointment. A Compass Health team member will take your information & coordinate a date & time for your appointment.
- You will then receive a series of three emails from myTelehealth:
  - One with your username,
  - One with your temporary password, and
  - One with your appointment time
- You will be able to register and create your own unique password. *Save your login info!*

### CONNECTING

- 10-15 minutes prior to your appointment you can access your account via the **Netsmart Telehealth app** or via the myTelehealth URL (*ntstvirtualhealth.com*) from the comfort of anywhere on the planet with a reliable internet connection.
- You'll be prompted to "Enter the Waiting Room" and your provider will be notified of your arrival. Hang tight, and your mental health professional will connect with you shortly.

### SUBSEQUENT VISITS

- Call **337-534-0490** to schedule your telehealth appointment. A Compass Health team member will take your information and coordinate a date and time for your appointment.
- You'll receive a reminder email prior to your visit. Follow the same steps to connect.

### PRIVATE SPACE ON CAMPUS FOR ECARE

Student Affairs has dedicated a room inside the Office of Student Affairs (Acadian Center, Room 112) where students can connect for eCare appointments. This is a quiet, safe, confidential, and private room that is available upon request during your scheduled appointment. A computer and webcam is configured and ready to go!