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## POLICY STATEMENT 125-ST-3 INFORMATION TECHNOLOGY CONFIGURATION MANAGEMENT

### POLICY DIGEST

Monitoring Unit: Office of Information Technology  
Initially Issued: January 6, 2023  
Last Revised: January 6, 2023

## I. PURPOSE

14 As an institution of higher education, Louisiana State University at Eunice (“University” or “LSU  
15 Eunice”) is charged with maintaining systems and data for administrative, academic, and  
16 research purposes. The Information Technology (IT) assets hosting the data are critical to the  
17 mission of the University, and such assets must be managed with a formalized IT Asset  
18 Management policy.

19 A major element of protecting the University’s IT assets is ensuring proper configuration  
20 management procedures are in place. The purpose of this standard is to set guidelines that  
21 should be followed for configuration management at LSU Eunice.

## II. DEFINITIONS

23 **Asset.** A resource, process, product, information infrastructure, etc. whose loss or compromise  
24 could intangibly affect its integrity, availability, or confidentiality or it could have a tangible dollar  
25 value. The loss or compromise of an asset could also affect LSU Eunice’s ability to continue  
26 business.

27 **Data.** Any information residing on the University IT Infrastructure or held on any other IT  
28 Infrastructure on behalf of the University. This data includes files, documents, messages in any  
29 format, including e-mail messages and posts made on any Social Media sites maintained by/for  
30 the University or its units. All data created and/or maintained by a User is also subject to this  
31 Policy, even if the data is created and/or stored on the User’s own personal computer,  
32 smartphone, or other personal device.

33 **IT Asset.** For the purpose of these policies, IT Asset is a subset of Asset and specifically refers  
34 to hardware (laptops, desktops, servers/virtual servers, external storage devices, mobile  
35 devices, etc.) utilized to store, process, access, and/or handle Data.

36 **Operating System.** A computer program, implemented in either software or firmware, which  
37 acts as an intermediary between users of a computer and the computer hardware.

38 **User.** Any individual or entity that utilizes an asset. A user can be an individual, application,  
39 information system, network, etc.

40 **III. STANDARDS**

- 41 A. LSU Eunice must establish hardware configuration baselines for IT assets. These  
42 baselines would be considered the minimum standards for IT assets.
- 43 B. LSU Eunice must develop, implement, and maintain records of Operating System and  
44 Software baseline configuration of IT assets. These baselines would be considered the  
45 minimum standards.
- 46 C. Changes to baselines must be reviewed to determine potential security impact prior to  
47 implementation.
- 48 D. IT assets with Operating Systems must be configured with essential services only. In  
49 other words, non-essential services, functions, ports, protocols, etc. should be disabled  
50 or restricted.
- 51 E. Configuration baselines must be reviewed on an annual basis, at minimum.
- 52 F. LSU Eunice must establish appropriate tools to maintain appropriate configuration  
53 information of IT Assets. Where applicable, such configuration management tools must  
54 integrate with IT asset management software.
- 55 G. Any changes to IT assets' configuration must be updated in the configuration  
56 management toolset as part of change management processes and procedures. Where  
57 applicable, this activity should be automated.

58 **IV. REVISION HISTORY**

Version	Date	Change Description	Edited By
0.1	07/20/2022	Initial Draft	OIT

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