

## **Strategic Planning Overview**

### **Strengths and Challenges**

#### **Strengths**

- 13. The campus is safe and secure for all students.
- 2. Classes are scheduled at times that are convenient for me.
- 34. Faculty are usually available to students outside of class (during office hours, by phone, or by e-mail).
- 20. Students are made to feel welcome here.
- 28. This campus provides online access to services I need.
- 18. Computer labs are adequate and accessible.
- 27. Tutoring services are readily available.
- 39. On the whole, the campus is well-maintained.
- 44. The bookstore is adequately stocked with books and supplies to meet my needs.
- 19. Registration processes and procedures are convenient.

#### **Challenges**

- 8. The quality of instruction I receive in most of my classes is excellent.
- 36. Tuition paid is a worthwhile investment.
- 9. I am able to register for the classes I need with few conflicts.
- 16. My advisor helps me apply my program of study to career goals.
- 22. My academic advisor is knowledgeable about transfer requirements of other schools.
- 3. My academic advisor is available when I need help.
- 25. Faculty provide timely feedback about my academic progress.
- 5. Financial aid awards are announced in time to be helpful in college planning.
- 33. Administrators are available to hear students' concerns.
- 23. This institution helps me identify resources to finance my education.