

**Louisiana State University at Eunice**  
**Ruffalo Noel Levitz Student Satisfaction Survey Data Spring 2025**

No	Question	National Benchmark (n = 48,015)						LSUE Sites Overall (n = 221)				Eunice Site (n = 85)				Dual Enrollment at a High School (n = 19)				Online (n = 106)				Ochsner Lafayette General Orthopedic Hospital (n = 3)			
		Imp	Sat	SD	Gap	Diff	SS	Imp	Sat	SD	Gap	Imp	Sat	SD	Gap	Imp	Sat	SD	Gap	Imp	Sat	SD	Gap	Imp	Sat	SD	Gap
1	The campus staff are caring and helpful.	6.53	6.14	1.18	0.39	0.10		6.68	6.24	1.22	0.44	6.63	6.30	1.22	0.33	6.88	6.29	1.16	0.59	6.68	6.23	1.25	0.45	6.33	5.33	1.53	1.00
2	Classes are scheduled at times that are convenient for me.	6.52	6.02	1.30	0.50	0.51	★★★	6.76	6.53	0.91	0.23	6.65	6.24	1.10	0.41	6.73	6.44	0.89	0.29	6.84	6.78	0.66	0.06	7.00	6.67	0.58	0.33
3	My academic advisor is available when I need help.	6.43	6.03	1.46	0.40	0.13		6.55	6.16	1.58	0.39	6.48	6.07	1.50	0.41	6.82	6.76	0.56	0.06	6.53	6.17	1.70	0.36	7.00	5.00	3.46	2.00
4	Security staff respond quickly to calls for assistance.	6.48	6.18	1.25	0.30	0.26	★	6.67	6.44	1.05	0.23	6.61	6.27	1.18	0.34	6.31	6.55	0.93	-0.24	6.79	6.71	0.76	0.08	7.00	4.50	2.12	2.50
5	Financial aid awards are announced in time to be helpful in college planning.	6.45	5.91	1.48	0.54	-0.44	★★★	6.57	5.47	1.78	1.10	6.47	5.29	1.75	1.18	6.60	6.43	0.98	0.17	6.64	5.59	1.83	1.05	6.00	3.33	2.08	2.67
6	Library resources and services are adequate.	6.41	6.31	1.12	0.10	0.01		6.59	6.32	1.22	0.27	6.51	6.31	1.12	0.20	6.36	6.17	1.19	0.19	6.65	6.37	1.24	0.28	7.00	4.67	3.21	2.33
7	Admissions staff provide personalized attention prior to enrollment.	6.34	6.00	1.39	0.34	0.30	★★	6.57	6.30	1.16	0.27	6.47	6.24	1.11	0.23	6.29	6.50	0.94	-0.21	6.65	6.28	1.27	0.37	7.00	6.00	1.41	1.00
8	The quality of instruction I receive in most of my classes is excellent.	6.62	5.97	1.34	0.65	-0.22	★	6.63	5.75	1.59	0.88	6.48	5.63	1.60	0.85	6.94	5.76	1.20	1.18	6.68	5.80	1.69	0.88	7.00	5.67	0.58	1.33
9	I am able to register for the classes I need with few conflicts.	6.59	6.11	1.31	0.48	0.22	★	6.72	6.33	1.20	0.39	6.62	6.12	1.22	0.50	6.94	6.56	1.03	0.38	6.75	6.45	1.21	0.30	7.00	5.33	1.53	1.67
10	Parking lots are well-lighted and secure.	6.39	6.12	1.32	0.27	0.31	★★	6.74	6.43	1.17	0.31	6.69	6.25	1.38	0.44	6.71	6.31	1.03	0.40	6.80	6.80	0.69	0.00	7.00	6.00	1.00	1.00
11	Counseling services are available if I need them.	6.39	6.23	1.24	0.16	0.20	★	6.64	6.43	1.19	0.21	6.54	6.30	1.34	0.24	6.47	6.54	1.13	-0.07	6.79	6.55	1.06	0.24	6.00	5.33	1.53	0.67
12	Faculty are fair and unbiased in their treatment of individual students.	6.59	6.17	1.33	0.42	0.21	★	6.79	6.38	1.18	0.41	6.73	6.38	1.10	0.35	6.87	6.69	0.70	0.18	6.82	6.32	1.37	0.50	7.00	5.67	1.15	1.33
13	The campus is safe and secure for all students.	6.68	6.37	1.05	0.31	0.25	★★	6.84	6.62	0.97	0.22	6.87	6.53	1.01	0.34	7.00	6.82	0.60	0.18	6.73	6.69	1.06	0.04	7.00	7.00	0.00	0.00
14	My academic advisor is knowledgeable about my program requirements.	6.62	6.19	1.35	0.43	0.27	★★	6.82	6.46	1.10	0.36	6.85	6.41	0.98	0.44	6.82	6.88	0.33	-0.06	6.77	6.43	1.27	0.34	7.00	6.33	1.15	0.67
15	Financial aid counseling is available if I need it.	6.51	6.18	1.31	0.33	-0.01		6.68	6.17	1.41	0.51	6.67	6.09	1.34	0.58	6.73	6.50	1.08	0.23	6.65	6.19	1.44	0.46	7.00	4.00	4.24	3.00
16	My advisor helps me apply my program of study to career goals.	6.50	6.04	1.49	0.46	0.21		6.66	6.25	1.47	0.41	6.58	6.33	1.23	0.25	6.93	6.60	1.06	0.33	6.65	6.13	1.69	0.52	7.00	6.33	1.15	0.67
17	Admissions counselors accurately portray program offerings in their recruiting practices.	6.43	6.05	1.37	0.38	0.25	★	6.71	6.30	1.37	0.41	6.66	6.27	1.26	0.39	6.77	6.75	0.62	0.02	6.70	6.22	1.58	0.48	7.00	6.33	0.58	0.67
18	Computers and/or Wi-Fi are adequate and accessible.	6.51	6.18	1.31	0.33	-0.03		6.77	6.15	1.44	0.62	6.73	5.98	1.48	0.75	6.71	6.50	0.85	0.21	6.82	6.49	1.29	0.33	7.00	3.33	2.52	3.67
19	Registration processes and procedures are convenient.	6.56	6.20	1.22	0.36	0.22	★	6.79	6.42	1.14	0.37	6.73	6.36	1.21	0.37	6.69	6.82	0.39	-0.13	6.84	6.47	0.97	0.37	7.00	2.67	2.08	4.33
20	Students are made to feel welcome here.	6.61	6.34	1.15	0.27	0.19	★	6.82	6.53	1.05	0.29	6.76	6.44	1.09	0.32	6.88	6.80	0.41	0.08	6.86	6.59	1.06	0.27	6.33	5.00	1.73	1.33
21	The amount of student parking space on campus is adequate.	6.38	5.92	1.54	0.46	0.38	★★	6.67	6.30	1.23	0.37	6.54	6.09	1.42	0.45	6.71	6.08	1.12	0.63	6.82	6.81	0.66	0.01	7.00	5.67	1.15	1.33
22	My academic advisor is knowledgeable about transfer requirements of other schools.	6.50	6.07	1.43	0.43	0.30	★★	6.68	6.37	1.30	0.31	6.59	6.24	1.38	0.35	6.88	6.87	0.35	0.01	6.71	6.38	1.40	0.33	6.67	6.33	1.15	0.34
23	This institution helps me identify resources to finance my education.	6.50	5.99	1.47	0.51	0.00		6.66	5.99	1.59	0.67	6.63	5.95	1.42	0.68	6.64	6.62	0.77	0.02	6.66	5.95	1.77	0.71	7.00	3.00	2.83	4.00
24	The equipment in the lab facilities is kept up to date.	6.48	6.10	1.33	0.38	0.21		6.70	6.31	1.25	0.39	6.59	6.07	1.44	0.52	6.78	6.50	1.41	0.28	6.84	6.75	0.69	0.09	6.67	6.00	1.00	0.67
25	Faculty provide timely feedback about my academic progress.	6.54	6.01	1.36	0.53	0.06		6.67	6.07	1.39	0.60	6.64	6.15	1.30	0.49	6.53	5.78	1.17	0.75	6.72	6.09	1.51	0.63	6.33	4.33	1.53	2.00
26	There are adequate services to help me decide upon a career.	6.46	6.08	1.33	0.38	0.10		6.67	6.18	1.39	0.49	6.55	6.05	1.38	0.50	6.80	6.31	1.01	0.49	6.76	6.27	1.48	0.49	6.33	4.67	1.53	1.66
27	Tutoring services are readily available.	6.46	6.28	1.23	0.18	0.25	★★	6.65	6.53	1.04	0.12	6.62	6.56	0.84	0.06	6.80	6.50	0.85	0.30	6.64	6.53	1.22	0.11	6.50	4.00	0.00	2.50
28	This campus provides online access to services I need.	6.58	6.36	1.10	0.22	0.22	★★	6.76	6.58	0.86	0.18	6.65	6.48	0.93	0.17	6.79	7.00	0.00	-0.21	6.84	6.59	0.86	0.25	7.00	6.00	1.00	1.00
29	There are convenient ways of paying my school bill.	6.56	6.25	1.26	0.31	0.18	★	6.74	6.43	1.18	0.31	6.63	6.19	1.43	0.44	6.80	6.27	1.10	0.53	6.80	6.65	0.88	0.15	7.00	5.67	2.31	1.33
30	The assessment and course placement procedures are reasonable.	6.48	6.18	1.22	0.30	0.29	★★	6.67	6.47	0.98	0.20	6.68	6.36	0.93	0.32	6.71	6.64	0.50	0.07	6.64	6.51	1.10	0.13	6.50	6.00	1.41	0.50
31	Faculty use a variety of technology and media in the classroom.	6.22	6.17	1.20	0.05	0.13		6.37	6.30	1.34	0.07	6.12	6.24	1.29	-0.12	6.46	6.50	1.17	-0.04	6.62	6.29	1.51	0.33	6.67	5.67	1.53	1.00
32	I am able to take care of college-related business at times that are convenient for me.	6.52	6.11	1.29	0.41	0.30	★★	6.74	6.41	1.19	0.33	6.62	6.28	1.21	0.34	6.69	6.71	0.47	-0.02	6.85	6.53	1.21	0.32	7.00	3.67	1.15	3.33
33	Administrators are available to hear students' concerns.	6.48	6.01	1.45	0.47	0.33	★★	6.68	6.34	1.25	0.34	6.54	6.26	1.30	0.28	6.75	6.73	0.59	0.02	6.77	6.36	1.25	0.41	7.00	4.00	1.73	3.00
34	Faculty are usually available to students outside of class (during office hours, by phone, or by e-mail).	6.52	6.22	1.24	0.30	0.05		6.75	6.27	1.37	0.48	6.70	6.22	1.31	0.48	6.87	6.63	0.81	0.24	6.76	6.23	1.54	0.53	7.00	5.67	1.15	1.33

**Louisiana State University at Eunice**  
**Ruffalo Noel Levitz Student Satisfaction Survey Data Spring 2025**

No	Question	National Benchmark (n = 48,015)						LSUE Sites Overall (n = 221)				Eunice Site (n = 85)				Dual Enrollment at a High School (n = 19)				Online (n = 106)				Ochsner Lafayette General Orthopedic Hospital (n = 3)			
		Imp	Sat	SD	Gap	Diff	SS	Imp	Sat	SD	Gap	Imp	Sat	SD	Gap	Imp	Sat	SD	Gap	Imp	Sat	SD	Gap	Imp	Sat	SD	Gap
35	I receive ongoing feedback about progress toward my academic goals.	6.41	5.82	1.56	0.59	0.16		6.64	5.98	1.50	0.66	6.49	5.95	1.40	0.54	6.80	6.06	1.24	0.74	6.71	6.00	1.61	0.71	7.00	5.33	2.89	1.67
36	Tuition paid is a worthwhile investment.	6.60	6.15	1.34	0.45	0.14		6.79	6.29	1.40	0.50	6.75	6.25	1.26	0.50	6.91	6.42	1.08	0.49	6.79	6.32	1.50	0.47	7.00	4.33	3.06	2.67
37	I seldom get the "run-around" when seeking information on this campus.	6.34	5.81	1.59	0.53	0.04		6.56	5.85	1.71	0.71	6.45	5.53	1.70	0.92	6.82	6.78	0.67	0.04	6.65	6.05	1.76	0.60	6.00	4.33	3.06	1.67
38	Most classes deal with practical experiences and applications.	6.47	6.09	1.26	0.38	0.00		6.58	6.09	1.48	0.49	6.47	5.97	1.55	0.50	6.13	5.88	1.63	0.25	6.73	6.23	1.43	0.50	6.67	4.67	1.15	2.00
39	On the whole, the campus is well-maintained.	6.54	6.40	1.05	0.14	0.10		6.69	6.50	1.12	0.19	6.54	6.37	1.28	0.17	6.77	6.67	0.65	0.10	6.88	6.67	0.95	0.21	6.67	6.67	0.58	0.00
40	There are sufficient courses within my program of study available each term.	6.59	6.10	1.34	0.49	0.30	★★	6.75	6.40	1.15	0.35	6.69	6.33	1.21	0.36	6.94	6.18	1.33	0.76	6.77	6.49	1.09	0.28	6.67	4.50	0.71	2.17
41	Campus item: I feel valued at LSU Eunice.							6.51	6.12	1.43	0.39	6.36	6.09	1.36	0.27	6.57	6.29	1.07	0.28	6.61	6.14	1.49	0.47	6.67	4.33	2.89	2.34
42	Campus item: The orientation program provides helpful information about campus life and access to services for new students.							6.55	6.44	1.25	0.11	6.35	6.23	1.43	0.12	6.44	6.60	0.91	-0.16	6.73	6.64	1.09	0.09	7.00	5.00		2.00
43	Campus item: The library staff is helpful and approachable.							6.60	6.03	1.65	0.57	6.44	5.66	1.89	0.78	6.58	6.27	1.19	0.31	6.81	6.62	0.97	0.19	7.00	4.00	4.24	3.00
44	Campus item: The bookstore is adequately stocked with books and supplies to meet my needs.							6.64	6.01	1.59	0.63	6.62	6.15	1.33	0.47	6.50	6.31	1.32	0.19	6.67	5.88	1.77	0.79	7.00	3.67	2.52	3.33
45	Campus item: I want to stay at LSU Eunice because I feel connected and welcomed.							6.51	6.07	1.55	0.44	6.47	6.05	1.48	0.42	6.63	6.27	1.10	0.36	6.52	5.99	1.72	0.53	6.50	6.00		0.50
46	Campus item: LSUE host campus events and activities that are interactive and allow me to participate.							6.46	6.48	1.14	-0.02	6.36	6.54	0.91	-0.18	6.31	6.00	1.35	0.31	6.59	6.52	1.35	0.07	7.00	6.00	1.41	1.00
47	Campus item: If used, how satisfied were you with the process of requesting/receiving accommodations through disability services?							6.75	6.55	1.11	0.20	6.72	6.51	1.07	0.21	6.75	6.86	0.38	-0.11	6.80	6.54	1.25	0.26	7.00	7.00		0.00
48	Campus item: Services for veterans and dependents are available and adequate.							6.78	6.52	1.16	0.26	6.61	6.17	1.53	0.44	6.88	7.00	0.00	-0.12	6.96	6.80	0.61	0.16	7.00			
49	Campus item: Extra-curricular and recreational activities are available and adequate.							6.39	6.46	1.17	-0.07	6.27	6.37	1.11	-0.10	6.45	6.40	1.07	0.05	6.63	6.69	1.04	-0.06	3.00	3.00	1.41	0.00
50	Campus item: The cafeteria food service is adequate to meet my needs.							6.60	6.16	1.50	0.44	6.52	5.92	1.68	0.60	6.60	6.44	1.13	0.16	6.81	6.57	1.12	0.24	5.00	6.50	0.71	-1.50
51	Cost as factor in decision to enroll.							6.61				6.48				6.50				6.73				7.00			
52	Financial assistance as factor in decision to enroll.							6.58				6.56				6.24				6.65				7.00			
53	Academic reputation as factor in decision to enroll.							6.55				6.44				6.61				6.62				6.67			
54	Future career opportunities as factor in decision to enroll.							6.67				6.62				6.78				6.69				7.00			
55	Personal recommendations as factor in decision to enroll.							6.07				5.90				5.56				6.29				6.00			
56	Distance from campus as factor in decision to enroll.							6.08				6.09				5.41				6.15				7.00			
57	Information on the campus Web site as factor in decision to enroll.							6.28				5.95				5.82				6.58				7.00			
58	Campus visits as factor in decision to enroll.							5.80				5.66				5.63				5.92				5.67			

Response Rate = 221 (6.7%) students out of 3,293.

Note 1: A total of 7 students did not answer the site question; however, the data for these students is included in the overall LSU Eunice Data. In addition, one Eunice High School Dual Enrollment student answered the site question. Data was omitted due to an n = 1.

Note 2: Items 41-50 are campus items; therefore, national values do not exist.

Statistical Significance: No Stars: No statistical significance

★ statistically significant at .05 level

★★ statistically significant at .01 level

★★★ statistically significant at .001 level